



**Department of Social Welfare
and Development**



Pantawid Pamilyang Pilipino Program

Program Implementation Status Report

4th Quarter of 2016

Executive Summary

As of 31 December 2016, the Pantawid Pamilyang Pilipino Program is being implemented in 144 cities and 1,483 municipalities in 80 provinces, with a total of 4,387,689 active households. Of the total number of households, 4,154,417 are covered by the regular Conditional Cash Transfer (CCT) program while 233,272 households are covered by the Modified Conditional Cash Transfer (MCCT). The MCCT covers beneficiaries who are not covered by the regular CCT such as homeless street families and IP households in geographically isolated and disadvantaged areas (GIDA). Of the total number of active households, 1,780,893 (40.59%) are from Luzon, 1,715,119 (39.09%) from Mindanao, and 891,677 (20.32%) from Visayas.

The total cash grant paid to eligible and compliant Pantawid Pamilya household beneficiaries for period sixth to fifth (P6 of 2015 to P5 of 2016), covering January to November 2016 is PhP 47,111,940,400.00. Of this amount, PhP 24,586,289,900.00 is for education grants and PhP 22,525,650,600.00 is for health grants.

Pantawid Pamilya operates three major systems: Beneficiary Update System (BUS), Compliance Verification System (CVS), and Grievance Redress System (GRS).

In December 2016, a total of 462,133 updates under BUS were approved. Of the total number of updates, 341,403 or 73.88% of which are changes/new enrolment in school. Updating the beneficiaries' health and education status is a continuous process to ensure beneficiaries are availing the maximum health and education grants.

On the other hand, CVS reported high compliance rates on health (98.22%), education (96.32%) and attendance to Family Development Sessions (FDS) (94.95%) during the months of October to November 2016. This shows that poor households are maintaining their co-responsibilities as beneficiaries: children are in school and availing health services, while grantees are attending the FDS to strengthen the capacities of family members particularly the parents to become more responsive to the needs of the family and their children.

Finally, 35,423 complaints were encoded and recorded in the GRS from January to December 2016, 21,522 (60.76%) of which have been resolved. A total of 53,171 households have already been delisted from the program since the GRS started in 2009. In addition, 401,019 households have been deactivated or are pending for validation from the program to continuously address complaints on inclusion errors and maintain a clean database of beneficiaries.

I. Program

A. Geographic Coverage

Pantawid Pamilya is already on its 8th year of implementation. The program started in 2008 covering 160 cities and municipalities in 28 provinces in all 18 regions¹. As of 31 December 2016, the program covers 41,605 barangays in all 144 cities and 1,483 municipalities in 80 provinces nationwide (Table 1).

**Table 1: Geographic Coverage
(as of 31 December 2016)**

Level	Nationwide Count ²	Target Areas	Actual ³	Percentage of Coverage
Region	18	18	18	100.00%
Province	81	80 ⁴	80	100.00%
City	144	144 ⁵	144	100.00%
Municipality	1,490	1,483 ⁶	1,483	100.00%
Barangay	42,029	41,999 ⁷	41,605	99.06%

B. Household Coverage

As of 31 December 2016, there are 4,387,689 active households registered in the program or 94.96% of this year's target of 4,620,630 households (Table 2). Of the total number of households, 4,154,417 or 94.68% are covered by the regular Conditional Cash Transfer (CCT) program while 233,272 or 5.32% are covered by the Modified Conditional Cash Transfer (MCCT).

**Table 2: Household Coverage
Regular and Modified Conditional Cash Transfer
(as of 31 December 2016)**

	Target Households	Number of Active Households	Percentage (Target vs. Actual)
Regular Conditional Cash Transfer	4,402,253	4,154,417	94.37%
Modified Conditional Cash Transfer	218,377	233,272	106.82%
Total	4,620,630⁸	4,387,689	94.96%

¹ Starting 30 June 2015, the Negros Island Region (NIR) becomes the 18th region and is composed of the provinces of Negros Occidental and Negros Oriental

² Philippine Statistical Authority - National Statistical Coordination Board (15 June 2015)

³ Areas covered by RCCT and MCCT

⁴ Includes the Province of Davao Occidental which was created out of five (5) municipalities from Davao del Sur (Republic Act No. 10360 dated 23 July 2012, ratified through COMELEC plebiscite on 28 December 2013.) However, the Province of Batanes was not covered given its high Human Development Index (Ranked 5th Highest NSCB 2000 HDI Report) and zero Poverty Incidence (NSCB 2009, Official Poverty Statistics of the Philippines)

⁵ Five municipalities were converted into cities during CY 2012 namely: (1) Bacoor, Cavite, (2) Imus, Cavite, (3) Ilagan, Isabela, (4) Mabalacat, Pampanga, and (5) Cabuyao, Laguna.

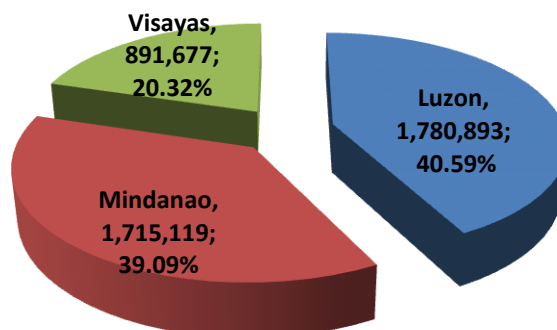
⁶ Excluding six (6) municipalities of Batanes Province and the island municipality of Kalayaan, Palawan (with only 12 households per NSO 2007 Census

⁷ Total number of covered/assessed barangays with poor households by the National Household Targeting Office (NHTO). NHTO database, 15 April 2013. These barangays are not expected to be covered 100% since not all poor households are eligible in the program.

⁸ The 2016 target is stipulated in the General Appropriations Act (GAA) FY 2016.

Based on the distribution of households, 1,780,893 (40.59%) are from Luzon, 1,715,119 (39.09%) from Mindanao, and 891,677 (20.32%) from Visayas (Figure 1). A significant share of beneficiaries is from Luzon and Mindanao as most poor households are concentrated in these island groups.

**Figure 1: Household Coverage by Island Group
(As of 31 December 2016)**



II. Grants Released

From January to November 2016, the total cash grants released is PhP 47,111,940,400.00 paid to eligible and compliant Pantawid Pamilya household beneficiaries. This covers the sixth and fifth compliance periods of 2015 and 2016. Of this amount, PhP 24,586,289,900.00 is for education grants and PhP 22,525,650,500.00 is for health grants.

In the effort to continuously improve the delivery of grants, the Department, through the Land Bank of the Philippines, is engaging other service providers such as local rural banks, and cooperatives as partner conduits. The table below shows the distribution of cash grants based on the payment modes.

**Table 3: Distribution of Cash Grants per Payment Mode
(January to November 2016)**

Payment Mode	Payment Class	Education Grant	Health Grant	Total Amount ⁹	Percentage
Cash Card	Landbank Cash Card	11,112,142,900.00	9,446,364,000.00	20,558,506,900.00	43.64%
Cash Card	FCB Pitakard	353,173,200.00	284,796,500.00	637,969,700.00	1.35%
Cash Card	Landbank Prepaid Card	4,980,800.00	6,843,000.00	11,823,800.00	0.03%
Cash Card	Prepaid Card	1,709,500.00	1,577,500.00	3,287,000.00	0.01%
Cash Card Total		11,472,006,400.00	9,739,581,000.00	21,211,587,400.00	45.02%
Over the Counter	Rural Bank	6,865,194,500.00	6,530,300,500.00	13,395,495,000.00	28.43%
Over the Counter	Cooperative	5,874,161,500.00	5,953,160,000.00	11,827,321,500.00	25.10%
Over the Counter	Under LBP CCT Procurement	374,927,500.00	302,609,000.00	677,536,500.00	1.44%
Over the Counter Total		13,114,283,500.00	12,786,069,500.00	25,900,353,000.00	54.98%
Grant Total		24,586,289,900.00	22,525,650,500.00	47,111,940,400.00	100.00%

⁹ Total amount released based from Period 6 2015 (January 2016) – Period 5 2016 (October - November 2016) compliance monitoring of CY 2016 Obligations

III. Systems Updates

A. Beneficiary Updates System (BUS)

The BUS records changes on the status or condition of households. It captures recent information about household members to serve as basis in monitoring compliance of beneficiaries. Updating is a continuous process to ensure that the beneficiaries are availing the maximum health and education grants.

In December 2016, a total of 462,133 updates were encoded and approved. The breakdown of the update types is as follows:

**Table 4: Total Number of Updates
(December 2016)**

Type of Update	No. of Updates Received
Change/new enrolment in school	341,403
Correction of Basic Information	51,163
IP Affiliation	39,273
Change of grantee of the household	13,196
Change of monitored children for compliance	7,458
Change of Address	5,801
Change/new registration in health center	2,716
Deceased beneficiaries	705
Additional household member	293
New born Children	125
Total	462,133

Of the total updates, change/new enrollment in school has the highest number filed with 341,403 (73.88%) followed by correction of basic information with 51,163 (11.07%).

**Table 5: Total Number of Updates
(from February to December 2016)
Period 1 to 6 of 2016**

Type of Update	No. of Updates Received
Change/new enrolment in school	4,710,661
Correction of Basic Information	478,224
IP Affiliation	228,771
Change of grantee of the household	112,998
Change of monitored children for compliance	99,267
Change of Address	49,442
Change/new registration in health center	32,837
Deceased beneficiaries	9,847
Additional household member	2,875
New born Children	1,294
Total	5,726,216

B. Compliance Verification System (CVS)

The CVS monitors the compliance of households with the conditions of the program as basis for the provision of grants. The table below shows the monthly compliance rates indicating the number of compliant household members for each type of conditionality for the period¹⁰ of October – November 2016.

Table 6: October – November 2016 Compliance Rates

Conditionality	Number of Monitored ¹¹	Compliant Beneficiaries		% Compliance (Compliant over Monitored)	
		October	November	October	November
EDUCATION (Children 3-18)				96.32%	
Attendance in Day Care Center/Pre-School for Children 3-5 years old	144,681	139,388	139,498	96.34%	96.42%
Attendance in Primary and Secondary Schools for Children 6-14 years old	5,247,089	5,083,020	5,086,264	96.87%	96.93%
Attendance in Primary and Secondary Schools for Children 15-18 years old	1,377,898	1,296,202	1,296,926	94.07%	94.12%
HEALTH				98.22%	
Check-up/immunization for Pregnant and Children 0-5 years old	283,810	273,374	273,379	96.32%	96.32%
Health (deworming) for Children 6-14 years old in Elementary Level ¹²	331,146	330,613		99.84%	
FAMILY DEVELOPMENT SESSION				94.95%	
Attendance to FDS by Parents	3,792,595	3,594,464	3,607,395	94.78%	95.12%

Compared to the previous compliance period (Period 4, August – September 2016), the compliance rates on education, health and family development session increased to 96.32%, 98.22% and 94.95% from 96.07%, 98.09% and 94.95%.

¹⁰ Period refers to the bimonthly monitoring for compliance verification. In the original monitoring periods, P1 refers to January – February; P2 is March – April, and P3 is May to June. However, there are changes made to save time, resources and simplify the compliance verification process particularly during the monitoring periods covering the months of summer vacation of student beneficiaries. The new monitoring months being implemented are the following: P1 is February – March; P2 is April – May; P3 is June – July; P4 is August – September; P5 October – November; and P6 is December – January.

¹¹ The monitored household members are the same for the months of October - November 2016

¹² Deworming is conducted twice annually for each child ages 6-14 that are enrolled in elementary school

C. Grievance Redress System (GRS)

From January to December 2016, a total of 35,423¹³ complaints were encoded and recorded in the GRS through various modes such as calls, grievance forms, social networking sites, courier, and electronic mail. Of the 35,423 encoded grievances, 21,522 (60.76%) have been resolved. Last April 2016, the Unified Information and Communication System (UNICS) are not working properly thus grievance transactions were no longer encoded both at the regional and national level. Transactions, however, are still being documented and monitored in the Regional Level. Our Information and Management Bureau is currently working for the new Grievance Redress System application that will replace the old application.

**Table 7: Total Number of Complaints Received
(from January to December 2016)**

Grievance Category	On-Going	Resolved	Total	% Resolved	Resolved within Timeline	Percentage of Resolved Transactions within Prescribed Timeline
Payment-Related Issues	12,350	15,537	27,887	55.71%	15,347	98.97%
Cash Card Related Issues	444	1,628	2,072	78.57%	1,519	93.30%
Misbehaviour of Beneficiary	218	1,824	2,042	89.32%	1,734	95.07%
Not Listed	91	1,210	1,301	93.01%	1,040	85.95%
Others	590	709	1,299	54.58%	689	97.18%
Ineligibility Complaints	116	478	594	80.47%	464	97.07%
Appeals	71	73	144	50.69%	70	95.89%
Facility Issues	5	40	45	88.89%	40	100.00%
Grievance on Staff Performance	15	13	28	46.43%	13	100.00%
Grievance on Partner's Performance	1	10	11	90.91%	9	90.00%
TOTAL	13,901	21,522	35,423	60.76%	20,925	97.23%

Out of the 35,423 complaints, 27,887 grievance fall under Payment-Related Issues. This category constantly gets the highest number of filed complaints. These include compliance and updating issues, for some regions, it is mostly due to unclaimed grants and unprocessed retroactive payment.

¹³ GRS Data Entry Application as of January to December 2016.

The GRS accounts the total number of delisted and deactivated households since 2009. As of 31 December 2016, 53,171 household beneficiaries have been delisted based on existing policies, while 401,019 have been deactivated and are pending for validation of field offices. Deactivated households are households whose status as program beneficiaries are deemed suspended due to inconsistencies in data, validation process, other issues of the households, and/or removed from the program. Delisted households, on the other hand, are households that have been removed from the program due to the following reasons: fraudulent acts, inclusion error, and household waived their inclusion into the program. The total number of delisted and deactivated household by category is provided below.

**Table 8: Total Number of Delisted Based on the Existing Policies
(as of 31 December 2016)**

Category of Delisted HHs	No. of HHs
Inclusion error ¹⁴	53,171
Total	53,171

**Table 9: Total Number of Deactivated: Pending for Validation
(as of 31 December 2016)**

Category of Deactivated HHs	No. of HHs
Deactivated: No more Eligible Children for Monitoring as Validated by the Field Office ¹⁵	187,635
Deactivated: Pending for Validation	213,384
No more eligible children for monitoring (system generated)	154,976
No longer Present in Last Known Address	58,408
Total	401,019

¹⁴ Complaint about active registered beneficiaries who is considered to be ineligible to receive the Program's benefits and validated as such

¹⁵ This category refers to households with no more 0 to 18 years old members

IV. Human Resource

A total of 13,732 technical and administrative positions assigned at the National and Regional Offices (including personnel assigned at the covered provinces and cities/municipalities) has been approved for the program. As of 31 December 2016, 13,086 personnel have been hired (95.30% of the total approved positions). Additionally, 8,731 personnel are under in contractual position (66.72% of the total hired staff).

**Table 10: Number of Approved and Actual Number of Program Personnel
(As of 31 December 2016)**

Level		Number of Approved Positions	Number of Hired Personnel	%
National	Contractual	295	261	88.47%
	Cost of Service (MOA)	20	18	90.00%
	Job Orders	38	37	97.37%
SUB-TOTAL		353	316	89.52%
Regional	Contractual	8,730	8,470	97.02%
	Cost of Service (MOA)	4,309	3,977	92.30%
	Job Orders	340	323	95.00%
SUB-TOTAL		13,379	12,770	95.45%
GRAND TOTAL		13,732	13,086	95.30%

V. Other Accomplishments/Updates

A. Convergence with National Government Agencies

Partnership with Commission on Higher Education, Department of Labor and Employment and Philippine Association of State Universities and Colleges on the Student Grants in-Aid Program for Poverty Alleviation (SGP-PA) and the Expanded SGP-PA. As of December 2016, there are 38,108 enrolled student grantees in State Universities and Colleges. There are 3,107 graduates from the program with 150 graduated with honors/awards.

B. Major Activity Conducted by Pantawid Pamilya

Conduct of **Nationwide Validation of the Non-moving/Dormant Accounts under Pantawid Pamilyang Pilipino Program** last December 2016. It aims to determine the reason/s for non-used by the household of the grants given to them and to prevent accumulation of unutilized cash grants in the cash card accounts of the beneficiaries. The nationwide validation will be done through a personal interview with the pre-identified households in a particular municipality. Based on the number of non-moving accounts in the area, the number of household to be interviewed will be identified which will correspond to 7% to 10% of the non-moving accounts in that area.

In line with the celebration of the Children’s Month, the Pantawid Pamilya holds the “**Araw ng Kabataan**” last 22 November 2016 at the Armed Forces of the Philippines (AFP) Theater, Quezon City. It was organized by the Department in coordination with the Council for the Welfare of Children (CWC) and the National Youth Commission (NYC). Around 900 children-beneficiaries of the Pantawid Pamilya joined the celebration. Highlights of this year’s program were the awarding of the national winner for the Search for Exemplary Pantawid Child 2016. The event theme is “Isulong: Kalidad na Edukasyon para sa lahat ng Bata.”

Conduct of **Men Opposed to Violence against Women Everywhere (MOVE) Training for NPMO Male Staff** last 25-28 October 2016 in Tanay, Rizal. MOVE’s main strategy is to organize and capacitate more men from all over the Philippines, who do not only detest Violence against Women but who are willing to proactively campaign and work towards its eradication. The National Program Management Office - GAD Division hopes to create a functional advocacy group from among its male employees. This group will serve as Pantawid’s allies and champions to support GAD mainstreaming initiatives in various program components.

C. Updates on the Modified Conditional Cash Transfer (MCCT)

As of 31 December 2016, there are 233,272 active households registered or 106.82% of the MCCT target for 2016 of 218,377 households. The increased coverage is due to the inclusion of families affected by disasters such as Zamboanga Siege and Typhoon Yolanda and continuous registration of Field Office NCR to complete the target for Oplan Balik Bahay Sagip Buhay (OBBSB) Project. The breakdown of MCCT beneficiaries by category is as follows:

**Table 11: Number of Household per Type of Modified CCT
(as of 31 December 2016)**

Type of MCCT	Number of Beneficiaries
Indigenous People	178,549
Families in Need of Special Protection	49,319
Homeless Street Families	5,404
TOTAL	233,272